

Provider in Triage – CRNP/FNP-BC (Full-time)

This position will provide telephonic and direct patient care services, including assessing and managing patients in both the health center environment and via phone triage by following established standards and practices. This position will function as a provider triage to same-day appointment model. This position will increase access to care as well as decrease unnecessary hospital and urgent care utilization. The individual selected will facilitate the mission of Metro Community Health Center to ensure the delivery of quality patient care and coordination of supportive services within the health center by utilizing the nursing process to ensure the quality, cost effective to patients in all stages of the lifecycle, including other duties, tasks or projects, as needed.

Required Credentials/Experience:

- Successful completion of an approved nurse practitioner program required Current Licensure for Nurse Practitioner Current
- Act 33/34 Clearance required
- Current Act 73 – FBI Clearance required
- Demonstrated experience developing personal practice guidelines that are dependent on knowing what the aspects of the situation look and sound like in actual patient situations
- Demonstrated success in providing clinical care and nursing support within an organization of comparable pace and complexity
- Demonstrated success in managing difficult patient situations
- Significant knowledge of medical practices and procedures within in a primary care environment
- Demonstrated success and experience with direct patient services and the proper knowledge and use of medical devices and equipment
- Demonstrated success and familiarity with tools, technology, and systems typically found within most progressive health care environments (i.e. personal computer skills, spreadsheets, word processing, patient records systems, EMR systems, etc.)

Position Scope:

- Provide direct acute care to patients as assigned and qualified to perform
- Assists the clerical and clinical teams with the coordination of patients
- Provide counsel, support, and medical/social clinical advice to patients and their families
- Complete all electronic patient charting, and ensure all patient records are current and complete
- Attend meetings, patient conferences, planning sessions, related to quality assurance, patient care, and other related topics within the clinic
- Attend seminars and maintain all licensure requirements for continuing education and best practices
- Participate in quality strategies to evaluate compliance with standards and to identify opportunities to improve patient outcomes
- Supports the clinical team with education and training
- Assists the clinical team with quality assurance standards and measures
- Provides patient education teaching and training relative to disease processes, health maintenance, ordered procedures, medications, and counseling regarding nutrition and disease self-management
- Provides patient education to aid health system navigation and utilization of services
- Ability to utilize computers for data entry and information retrieval
- Excellent verbal and written communication skills in a professional manner

- Ability to work in fast paced acute care environment
- Ability to implement, and evaluate operational and administrative processes
- Maintains HIPAA compliance practices at all times

Metro Community Health Center is an Equal Opportunity Employer.